

Backlight renewal plan



A Pro.CARE support service

Main benefits

- Continuous optimal performance of the ISIS/ISONA displays
- Maximized operational uptime
- Reduced Turn Around Time on backlight replacements
- Considerable cost savings by returning used backlights
- No need for waste disposal of backlight assemblies
- Reduced risk of decreasing performance by using front-line spares

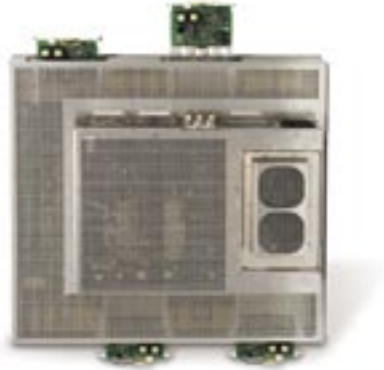
In order to ensure the optimal performance of your LCD display, Barco advises to regularly check the light output of your backlight system.

To guarantee maximum uptime and minimal life cycle costs for its ISIS and ISONA main displays, Barco has created the Backlight Renewal Plan. This service ensures the replacement of backlight trays with renewed ones in a coordinated way and with fast Turn Around Time, while saving costs by returning the used backlights to Barco.

The replacement plan

The ISIS and ISONA main display's modular design allows for an easy, safe and quick replacement of the backlight trays.

For front-line support, Barco recommends a certain number of spare parts. In order to ensure the continuous availability of these critical spare parts, Barco will provide you, as part of this service, with a separate set of spare backlight trays to start the replacement activity. You can then use these trays to replace the first batch of backlight trays.



The old backlights are sent to one of Barco's worldwide customer support centers. Barco will renew the used backlights by re-lamping and restoring them and you will receive a second batch of renewed backlight trays. This effort will be continued until all of the used backlight trays have been swapped. The last batch of returned backlights is kept at Barco in return for the originally sent starter batch.

Cost savings

Maximize your cost savings:

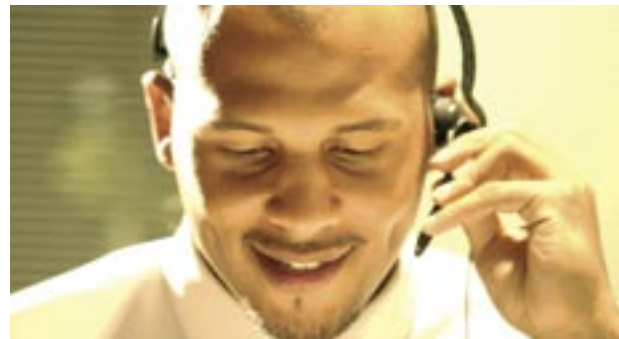
- The price difference between a new backlight tray and a renewed backlight tray is significant.
- You do not have a disposal cost.
- By performing this well planned and coordinated effort, without using the front-line spares, the risk of downtime is almost non-existent.

Renewal process

Barco is able to renew its ISIS and ISONA backlights thanks to the specific design of the backlight tray. A backlight tray will only be renewed one single time (unless otherwise agreed to by the customer). The renewed backlight will have the same warranty conditions as a new backlight set, namely 2 years on wear-out issues. In order to ensure a well-coordinated replacement, a lead-time of 4 months after order is required before the plan can become active.

Renewal plan pricing

The renewal plan offers a much more cost-effective solution than the purchase of totally new backlights. Backlight sets need to be returned to Barco within 30 days after delivery of the service set. If not, the full spare price of a backlight set will be charged. Shipment cost to Barco is not included in the pricing. Please contact Barco for a detailed cost calculation.



For any type of support (front, second or third line), Barco will be happy to assist you in a cooperative and pro-active way.

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Technical specifications are subject to change without prior notice