

# you can trust



## Barco traffic management

Barco's high-end visualization solutions for Operational Display Systems have been selected by leading system integrators and air navigation service providers worldwide. Its complete product range for real-time traffic control, makes Barco a unique one-stop supplier of advanced components for traffic management applications.

A continued, focused investment in research and development has resulted in a unique expertise in providing high-performance, state-of-the-art solutions for today's advanced working positions. Barco's worldwide facilities are fully equipped for in-house design, development, testing

and manufacturing. ISO 9001 certification, complete control of the production process, extensive environmental testing programs, worldwide customer support and project-specific customization, confirm Barco's commitment to technologically advanced, cost-competitive solutions.

Barco's expertise in providing high-performance display systems is supported by a worldwide network of research, development and support services. A global sales organization, with regional support people who understand your language and requirements, complements Barco's partnership approach.



## Local support all over the globe

To ensure the maximum operability and performance of your system, Barco has developed a worldwide support network with global competence centers, regional service centers and local service satellites. All over the globe, Barco's experienced and qualified resources are ready to meet your local needs and requirements.

### Regional service centers

- Duluth (US)
- Kortrijk (BE)
- Singapore (SG)

### Global competence centers

- Duluth (US)
- Sacramento (US)
- Bremen-Stuttgart (GE)
- Kortrijk (BE)

### Local service satellites

- Australia, Israel, Japan, China, India, Poland, France, Russian Federation
- Agents worldwide



In search of continuous improvement

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Technical specifications are subject to change without prior notice

[www.BarcoAirTraffic.com](http://www.BarcoAirTraffic.com)

### Pro.CARE regional service centers

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[www.BarcoVesselTraffic.com](http://www.BarcoVesselTraffic.com)

Visibly yours

## Pro.Care Xtd



Service and support contracts  
for traffic management



Visibly yours

# Traffic management expertise you can trust

The maintenance of traffic management systems has become an increasingly vast and complex responsibility. Not only are systems evolving towards more integrated and total solutions, the ever-growing traffic also increases the need for continuous system availability and flexibility. Boasting years of experience and expertise in developing

and manufacturing visualization solutions for traffic management, Barco understands the importance of operational performance and maximum system operability. That is why Barco created Pro.CARE Xtd, a cost-effective and all-inclusive service and support solution that is ready to meet today's challenges in traffic management.

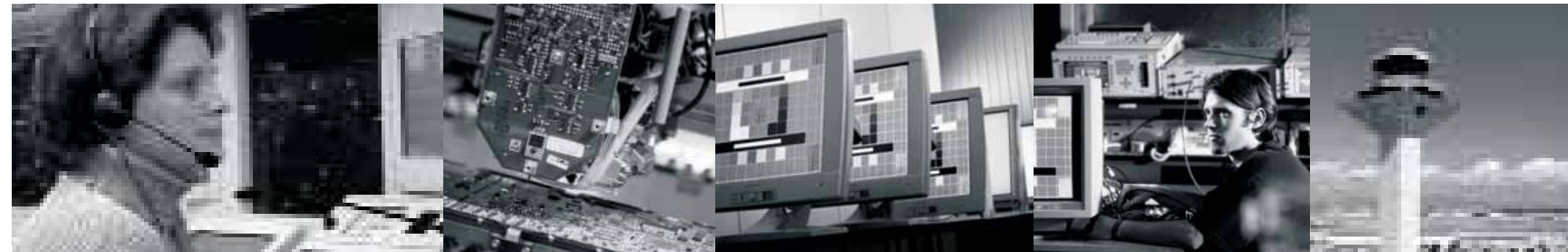
## An extensive range of service capabilities

Pro.CARE Xtd is a combination of Barco's extensive service capabilities. This all-inclusive service agreement benefits from:

- Barco's long-term support commitment
- A worldwide service network, including:
  - Main competence centers with qualified engineering capabilities
  - Regional service centers with in-house testing and production capabilities
  - Local service satellites with dedicated support people who understand your culture, language and way of working
- Extensive logistic support offering, including:
  - Repair facilities
  - Spares availability
  - Training support
  - Software support
  - Installation & integration support and consultancy
  - On-site service & maintenance
  - Dedicated tools to manage and control the system's operational performance

### Pro.CARE Xtd is...

- An easy-to-tune service agreement ready to meet any service requirement
- A complete and flexible solution minimizing the operational risk of your system
- A cost-effective service offered by your own solution provider



## Dedicated services at your own pace

With Barco's Pro.CARE Xtd, you are able to define your own service and support level. Whether you require specific, stand-alone service components, such as repair services or component renewal, or a fully integrated and comprehensive service package, Barco dedicates its highly qualified personnel to your project.



## Extensive support tailored to your needs

At Barco, the first thing we do is listen. So we can understand your requirements and learn the technical risks of your project. Therefore, Barco's Pro.CARE Xtd offers extensive standard service packages, as well as specific service and support offerings tailored to your needs.



Barco presents its Pro.CARE Xtd services at different levels combining several repair, support, service or maintenance offerings. To compose a service agreement that is tailored to your specific program needs, you are able to select your required services out of the different service levels.

