

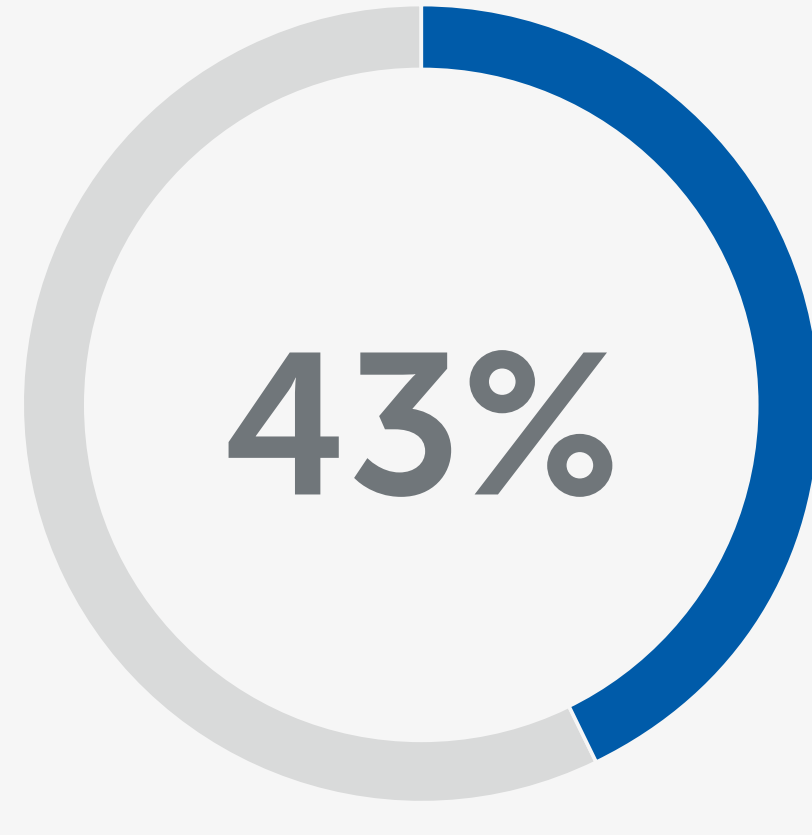
# Wants and woes of healthcare IT managers

The MarkeTech Group surveyed 150 healthcare professionals across the US and Europe to learn about the challenges they face with managing quality and assuring compliance of their medical display assets.

## Key findings

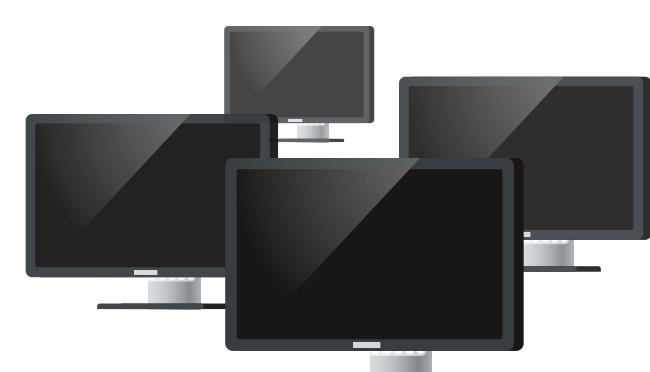


say the complexity of complying with **changing QC guidelines** is difficult to manage



say the time spent on **managing quality** is increasing

## Consolidation means more work



**90%** say the **number of workstations** they need to manage is growing

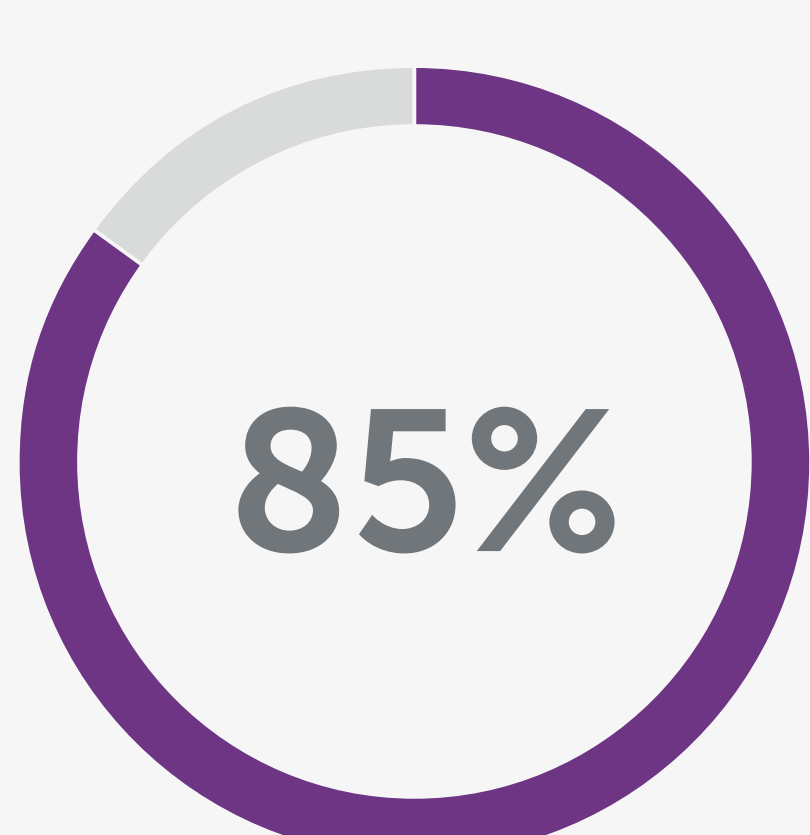


**77%** say they are responsible for the quality of **home reading** workstations

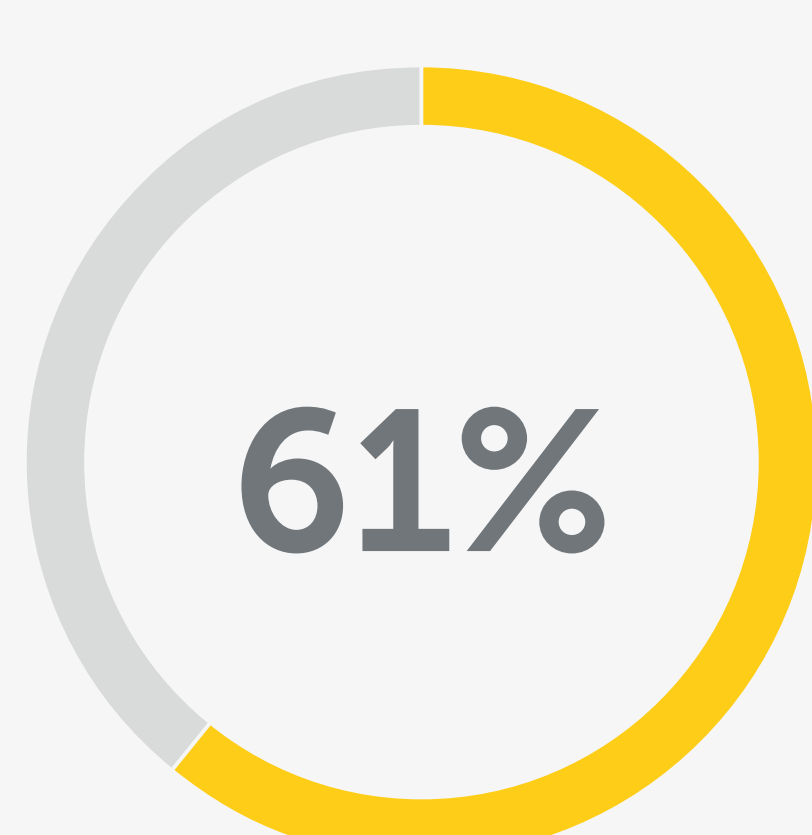


**73%** say it is a challenge to manage the growing number of **remote facilities**

## Regulations are ever-changing



believe it is difficult to keep up with **changing regulatory and reporting requirements**



struggle to understand **regional guidelines**

## Too much reporting, too little time



**80%**

say the reporting required to prepare for **audits** is a challenge



**79%**

say the time it takes to **document and create reports** is growing

## Scared of security risks



**85%**

of IT managers say **security threats** are a growing concern in hospitals



**84%**

struggle to manage **security compliance risks**

## What makes IT managers happy?

**91%**

want to **remotely troubleshoot** and deploy fixes

**90%**

want an **overview of all their assets** from anywhere at anytime

**87%**

want the ability to **customize their reports**

## The solution? QAWeb!



automation of calibration, testing, compliance and reporting



medium-sized facilities can save at least 10% off their medical displays servicing bill



**\$226,000**  
annual savings

generated by 4 large US IDNs (Integrated Delivery Networks) thanks to QAWeb